

Attention: All Service and Parts Department Personnel

In June, Microsoft announced Windows 10 will be available on July 29. In addition, Microsoft will offer free upgrades for Windows 7 and 8 users. The upgrade offer is good for one year.

Currently, Techline applications are not compatible with Windows 10 and they will become inoperative if you upgrade at this time. The conversion back to Windows 7 can take several hours and will not be supported by TCSC.

Although the Techline software list is not comprehensive, at a minimum, the following applications will require software changes to work properly with Windows 10: TIS2Web, GDS2, MDI/MDI Manager and Tech2Win.

When will GM Techline be ready for Windows 10? The changes needed to become compatible are under evaluation and although the date is not yet known, the target is mid-year 2016.

More information about the upgrade:

Microsoft pushed an icon to the Desktop Tray. Opening the icon presents the screen below. **The button to “reserve your free upgrade” should not be pushed!** If you have already reserved your upgrade, cancel it. Installing Windows 10 before GM Techline is ready will make our apps unusable and prevent technicians from diagnosing and repairing vehicles.



The screenshot shows a blue interface titled "How this free upgrade works". It is divided into three numbered steps: 1. Reserve, 2. Install, and 3. Enjoy. A "Reserve your free upgrade" button is visible at the bottom left. A disclaimer at the bottom right states: "*Yes, free. This limited time upgrade offer is for a full version of Windows 10, not a trial. 3GB download required; internet service fees may apply." A right arrow button is on the right side of the screen.

How this free upgrade works

- 1 Reserve**
Reserve your FREE upgrade to Windows 10 now. It will download* once available, and you can cancel your reservation at any time.
- 2 Install**
You'll get a notification after Windows 10 is downloaded to your device. Install it right away or pick a time that's good for you.
- 3 Enjoy**
After it's installed, Windows 10 is all yours!

[Reserve your free upgrade](#)

*Yes, free. This limited time upgrade offer is for a full version of Windows 10, not a trial. 3GB download required; internet service fees may apply.

Additional communications will be shared however, questions in the meantime can be directed to the Techline Customer Support Center (TCSC) at 1-800-828-6860.

Thank you.

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